



# FACTORY CONTACTS

Factory Contacts			
Function	Contacts	Phone	Email
<b>Customer Service</b>	General Info	(401) 784-3100	<a href="mailto:Orders@mahr.com">Orders@mahr.com</a>
Place an Order	<i>Include in Subject Line</i>		
Request a Quote	<i>Include in Subject Line</i>		
Request Order Status	<i>Include in Subject Line</i>		
Product Returns	<i>Include in Subject Line</i>		
Availability	<i>Include in Subject Line</i>		
<b>Engineering</b>	General Info		<a href="mailto:Orders@Mahr.com">Orders@Mahr.com</a>
Air Gaging/Surf Roughness Specialist	Jarod Drury	(401) 784-3170	<a href="mailto:jarod.drury@mahr.com">jarod.drury@mahr.com</a>
Electronics/Data Collection Specialist	Bob Souza	(401) 784-3173	<a href="mailto:robert.souza@mahr.com">robert.souza@mahr.com</a>
Mechanical Gage Specialist			
Supervisor of Technical Support	Dave Martin	(401) 784-3424	<a href="mailto:dave.martin@mahr.com">dave.martin@mahr.com</a>
<b>Product Management</b>			
System Products	Nick Russo	(401) 256-7061	<a href="mailto:nick.russo@mahr.com">nick.russo@mahr.com</a>
Precision Gages	Farzad Azimi	(401) 784-3329	<a href="mailto:farzad.azimi@mahr.com">farzad.azimi@mahr.com</a>
<b>Repair Service Group</b>	General Mailbox		<a href="mailto:Repairs-PRV@mahr.com">Repairs-PRV@mahr.com</a>
Repair Contact	Tim Meehan	(401) 784-3276	<a href="mailto:tim.meehan@mahr.com">tim.meehan@mahr.com</a>
Repair Contact	Todd Grafton	(401) 784-3315	<a href="mailto:todd.grafton@mahr.com">todd.grafton@mahr.com</a>
Repair Contact	Ellen Vincent	(401) 784-3311	<a href="mailto:ellen.vincent@mahr.com">ellen.vincent@mahr.com</a>
Repair Contact	Frank Travers	(401) 784-3403	<a href="mailto:frank.travers@mahr.com">frank.travers@mahr.com</a>
<b>Quality Assurance</b>	General Mailbox		<a href="mailto:quality.control@mahr.com">quality.control@mahr.com</a>
<b>Finance</b>	General Info		<a href="mailto:credit.mahrinc@mahr.com">credit.mahrinc@mahr.com</a>
Accounts Receivable	Larissa Lopez	(401) 784-3259	<a href="mailto:larissa.lopez@mahr.com">larissa.lopez@mahr.com</a>
Credit Department	Larissa Lopez	(401) 784-3259	<a href="mailto:larissa.lopez@mahr.com">larissa.lopez@mahr.com</a>
Send Remittances to:			<a href="mailto:remit.info@mahr.com">remit.info@mahr.com</a>
<b>Supply Chain</b>			
Estimated Time of Delivery	General Phone	(401) 784-3100	<a href="mailto:supplychain.mahrinc@mahr.com">supplychain.mahrinc@mahr.com</a>
<b>Marketing</b>			
Joint Promotion Work	Distributor Portal		<a href="mailto:Sales Partner Relations (mahr.com)">Sales Partner Relations (mahr.com)</a>
<p>PLEASE ESCALATE ALL ISSUES TO:            Regan Jones            Regan.Jones@mahr.com            (715) 413-2368</p>			